

# Virtual CIO Services

# Expert advice and a strategic approach to IT

For many practices, day-to-day issues can get in the way of long-term strategic planning. IT staff rarely have the time to focus on deeply understanding the practice, workflows, and technology infrastructure, and work with the management team to create long-term plans. Our vCIO services can supplement your staff to help the IT infrastructure keep pace with your business, patient needs, and the regulatory environment.

### Turn to our virtual CIOS for:

#### **TECHNOLOGY AND BUDGET PLANNING**

Our vCIOs combine extensive IT and healthcare expertise, and draw from their experiences with other practices like yours. They work closely with your in-house staff, third-party experts, and other resources to make sure you get exactly what you need to meet your goals.

#### **SECURITY AND COMPLIANCE**

Security of your systems and data is critical to safeguard your patients and your practice. As your vCIO, we partner with your leadership team to guide comprehensive policies, procedures, and training to ensure HIPAA compliance across your entire organization.

## **CLINICAL WORKFLOW OPTIMIZATION**

Technology is there to support your clinical workflows, not the other way around. We partner with your IT and clinical teams to map out every aspect of patient visits to find ways to improve efficiency and enhance patient care.

#### INFRASTRUCTURE BEST PRACTICES AND GROWTH MANAGEMENT

Your vCIO will provide guidance on best practices for network infrastructure planning, especially as it impacts your growth strategy. Regular meetings and reporting with your implementation team will help you stay on course.

# **DISASTER RECOVERY AND BUSINESS CONTINUITY PLANNING**

Make sure your practice can survive any situation with disaster recovery (DR) and business continuity (BC) plans. Your vCIO can build on existing plans or provide recommendations and guidance to develop one, as well as guide testing and revisions as needed.

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